



Total Wellness Membership Contract

The Healing Hands Total Wellness Membership is designed for clients who want the benefits of regular massage without the expense that is hard on the pocket book. I understand that it can be costly to receive regular massage, especially when it isn't worked into your budget. Often times, people may have the money but forget about themselves and their commitment to wellness. Here is your opportunity to wipe away those problems and commit to a happier, healthier lifestyle.

Terms and Conditions of the Total Wellness Membership

- The Total Wellness Membership is offered for various contract and session lengths. See membership descriptions below.
- The Total Wellness Membership offers the recipient one massage per month at a discounted rate with the option to purchase additional discounted massages each month, as well as other discounts.
- Total Wellness Memberships are non-transferrable.
- Total Wellness Memberships are only good for the term you sign. At the end of the term, a new membership agreement must be signed.
- This contract must be signed upfront and include your first month contract payment.
- Credit card information must be provided at the beginning of the contract and your card will be auto-billed on the 1st of every month for the length of your contract.
- Total Wellness Members are required to notify Healing Hands in writing of any change in credit card or account information on file prior to the next auto-bill date. Failure to do so may result in additional fees. Members are also required to update Healing Hands of a change of address.
- You may carry over up to 1 massage from the previous un-redeemed month. Any additional unused massages will be void.
- Healing Hands reserves the right to change policies and pricing on new contracts.
- **Refund and Cancellation Policy**
 - Healing Hands reserves the right to decline a refund if you do not use your Total Wellness Membership benefits by the end of the contract.
 - If you wish to cancel your contract before the term is up:
 - Cancellation must be submitted in writing
 - You **will not** be responsible for paying out the remaining months of your contract, **however** you must pay in full the difference between a full price massage and the discounted Total Wellness Membership massages for the months that you were a member. Healing Hands will cancel your auto-billing and issue one final charge for this balance. (You are receiving a great discount with the Total Wellness Membership because Healing Hands can count on your business every month. If you opt-out of the program early, you will have to pay full price on the massages you received.)
- **Freezing a Membership** - due to extenuating circumstances:
 - You may freeze your membership for a minimum of 1 month and a maximum of half your original membership term.
 - You may not take advantage of your membership benefits while it is frozen.
 - Your membership expiration date will be extended by the amount of time that your membership was frozen.
 - Your membership must be unfrozen for a minimum of 1 month before it can be frozen again.
 - If you wish to freeze your membership, you must submit a request in writing before the 1st day of the month.
- **Additional Benefits of the Total Wellness Program**
 - Receive additional massages each month for the same low price as your membership fee.
 - Receive special discounts for family and friends – Only offered to Total Wellness members.
 - Receive discounted add-on services:
 - Salt Scrubs - \$5 (\$5 savings)
 - Lava-shells - \$10 (\$5 savings)
 - Aromatherapy - FREE (\$5 savings)
 - Discounted ½ hr upgrades on 30 min. and 60 min. membership options - \$30 (\$5 savings)



Total Wellness Membership Options

(please check the box of the program you wish to do)

*** All Prices Subject to MN Sales Tax Rate of 7.775% ***

Gold Membership - 1 year contract

- 90 min - \$82 (\$10 savings)
- 60 min - \$55 (\$10 savings)
- 30 min - \$27 (\$8 savings)

Silver Membership - 6 month contract*

- 90 min - \$84 (\$8 savings)
- 60 min - \$57 (\$8 savings)
- 30 min - \$30 (\$5 savings)

* The Silver Membership (60 min and 90 min) Option may be billed and redeemed on an "every other month" basis. Would you like to take advantage of this option? YES NO

Credit Card Authorization

Name on Credit Card: _____ Billed Amount: _____

Card Number: _____ Expiration Date: _____

Security Code: _____ Card Type: VISA MC DISCOVER DEBIT

Address: _____
Street City Zip

Privacy Policy Disclosure

What information do I gather? All personal information associated with the bank account in which you will be using to purchase your membership Including: Name, Card Type, Card Number, Security Code, Address.

How do I use this information? For the sole purpose of charging you for the service that you are requesting.

Will I share this with outside parties? Absolutely not. I respect your privacy and all personal information will only be accessible by Healing Hands Therapeutic Massage

What about sensitive personal data? All of your personal sensitive data will be kept in a secure locked cabinet and destroyed upon cancellation of the program. Healing Hands is committed to being PCI compliant with all credit card processing transactions. This means the highest security standards will be followed in order to protect your privacy.

Authorization

By signing this form you are acknowledging that you have read and understand the terms and conditions of the Healing Hands Therapeutic Massage Total Wellness Membership Program.

You are authorizing Healing Hands to automatically bill the card listed above on the 1st of each month for the length of the contract you choose.

This automatic billing service will end at the end of your contract unless you wish to renew your Total Wellness Membership. There is no need to cancel your membership at the end of its term if you wish to discontinue receiving the Total Wellness benefits.

Signature

Date